

Who is he?

- Commission Qualifikation Engineer @Skan
- >Inspects the equipment, facilities, and parameters
- >Ensures that the machines are installed correctly—>qualified

How is the work?

- Lots of traveling
- Works very precisely
- Works with task lists that must be worked through point by point
- Alle Abläufe sind gleich (Maschinen sind die gleichen)
- Documentation is a big part of the work.

Important for him?

- Needs to be very concentrated—>quiet and clean workplace/environment, so he don't gets disturbed

Positive Aspect's of his Job:

- Traveling, (Days off while traveling)
- Meeting new people
- Get to know the cultural differences

Negativ Aspect's of his Job:

- Often the infrastructure in other countries is very poor.
- >Signal reception difficulties, poor internet connection(Zoom Call often problematic)

- Documentation of the process, large bureaucratic effort
- >Waiting for approvals for problem fixes (permission request)
- >Continuous mail exchange with all parties involved(customer + employer).
- (Proposal for change must always be approved by both parties)

- Extensive but also important safety standards

- Training abroad (a lot of flying for a short stay)

- A lot of paper work
- >Skan still works exclusively with paper(Safe and used to, works)
- Digitalization is strongly lagging behind (Originally planned until 2025)
- >Every step in maintenance has to be drawn with date and visa.

Error documentation is a tedious process:

- Take photo, upload photo to PC, annotate photo in Word, print Word and sign.

Wish:

- No Paperwork
- Digitization-> Optimal = Go through maintenance procedures with tablet, Digital documentation.
- Without constant exchange with both parties.