

PERSONA

- studied mechanical engineering
- team leader of service (field of automation)

SKAN

- working with AR glasse
- virtual & augmented reality department
- communication = data collection & saving
 - E-MAIL & TICKET NUMBER
- or iPaid & Microsoft Teams
- cloud

PROBLEM

WHAT KIND OF

- often Software
- sometime defective parts

PREPARATION

- Q&A

TAKES THE LONGEST

- analyzing
- confidence & permission

AR + & -

WANTED

- „be there“ see with the eyes

NEEDED

- good camera & connection

REALITY

- a lot of time & routine
- technology too cumbersome
- phone still faster
- presence still another field of view

IDEEN

IDEAS

- Control via cell phone
- Interface connection with the cell phone

WISH

- easy on boaring
- simple interface navigation
- good image stabilization